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Dear Valued Customer,

In view of the strict compliance needed for Papua New Guinea (PNG) imports formalities and to minimize the impact of fines and delays from delayed documentation, kindly note the following MUST HAVE details for all exports to Papua New Guinea from Australian ports, starting 1 April 2022:

- Consignee details must be provided at time of booking, including a copy of their valid IPA Certificate and Tax Identification Number (TIN) Certificate, showing Local full style street address/phone number/email address and person to be contacted.
- Bills of Lading must include a Notify Party when the Consignee does not have an in-house Customs Broker.
- IPA verification, Registration, validity and scope can be verified online at www.ipa.gov.pg
- In case of a Personal Effects shipment, for Consignee's without a Tax Identification Number (TIN) the shipment must be consigned via Freight Forwarder/ International Removalist to register the importer with PNG Customs prior to cargo arrival. The PNG-based Freight Forwarder must be stated as the Consignee with full style address, registered with the IPA, services stated in the IPA to include Customs Brokerage.

Thank you for your business and continued support.